

## **Barking dog complaint guidelines**

If a resident wants to initiate a barking dog complaint, they need to provide a record of when and how long the dog is barking along with the address of where the dog is kept.

If they provide this information, then the Association may send a courtesy notice to the owner of the barking dog.

If the dog continues to be an annoyance, then these guidelines may be followed before the association can institute a nuisance / violation action.

- 1: The complainant should be encouraged to follow the Washoe County procedure for public nuisances & to file a complaint there as well:  
[https://www.washoecounty.us/animal/field\\_services/noise.php](https://www.washoecounty.us/animal/field_services/noise.php)
- 2: The complainant must create a log of when and how long the dog is barking and provide this information to the Association.
- 3: If the security company is on duty they need to be called to provide an uninterested 3<sup>rd</sup> party to verify the complaint. If the dog isn't barking when the security person arrives, this address should be monitored periodically for the remainder of the shift, with patrol notes passed onto subsequent shift(s) for a reasonable amount of time.
- 4: Once it has been established by log entries & security company reports that the dog is barking continuously / excessively then a violation notice may be sent.

It is also appropriate for the security officers to initiate a complaint if they notice a dog is barking excessively.